



# Installation Guide

## PD-70011 Collar and Label Printer

### Compatibility

AVImark version 179 and later, Kennelsoft Version 7.0.0.65 and later, Kennel Connection 01/07 or later, Kennel Suite 08/07 or later, Impromed Version 4.0 and higher, K-9 Bytes Olympus

### Technical Assistance

#### Label Printers and Collar media tape

Please contact the distributor from where you purchased your printer, or you may contact your software vendor. If you purchased your printer and media tape from an authorized PetDetect dealer, you may also contact PetDetect direct.

Email Support            support@petdetect.com  
Phone Support            1-888-443-2263

#### Software support

##### AVImark

Email support            support@avimark.net  
Phone support            1-877-838-9273

##### Kennelsoft

Email support            rick@kennelsoft.com  
Phone Support            1-231-264-9515

##### Kennel Connection

Email support            www.kennelconnection.com  
Phone Support            1-888-486-4343

##### Plane Software (KennelSuite)

Email support            www.kennelsuite.com  
Phone Support            1-248-594-5560

##### K-9 Bytes (Olympus)

Email Support            support@k9bytessoftware.com  
Phone Support            1-866-k9bytes

##### Impromed INFINITY

Email Support            support@impromed.com  
Phone Support            1-800-925-7171  
Internet support is also available at the corporate website [www.impromed.com](http://www.impromed.com)

PetDetect and its software partners will not support printers, printer drivers, or media tape purchased from unauthorized sources. PetDetect's patent pending products are designed to work together.

#### **WARNING**

The use of other thermal media may damage your print head and will void your printer warranty.

*Congratulations for purchasing PetDetect's PD-700 printer and thermal media tape kit. This unique new product was designed to assist you and your kennel, or veterinary practice, with positive animal identification.*

***You will wonder how you ever did business without it!***

#### Printer Set Up

1. Set up your printer in an area that will allow for easy retrieval of your printed collars and article labels. DO NOT PLUG YOUR PRINTER INTO YOUR COMPUTER UNTIL ASKED TO DO SO.
2. Open the printer case by pressing the button on the top front right side of the printer. You will need 3 rolls of PetDetect media tape (supplied with this kit) to load your printer properly.
3. Remove the masking tape from only one roll. This will be the roll loaded on the left side of the media carrier. Unroll about a foot of tape and drop the roll into the far left side of the printer with the roll feeding from the bottom. Feed the of tape under the spring loaded black guide bar as shown on the top cover of the printer.
4. Now place the remaining two media rolls with the masking tape securing the rolls from unraveling, to the right of the installed roll.
5. Pull enough media tape from the left roll so that you can now close the cover with a few inches of media showing, and gently close the cover until it clicks firmly in place.

### **Driver Installation Instructions**

1. Insert the PetDetect driver software into your disc drive.
2. The CD will auto run. If for any reason, it does not start, navigate to you drive folder and execute the *PetDetectInst* and double click the file to run the installer.
3. Follow the onscreen instructions to properly install the driver and close the dialog box when complete.

### **FOR IMPROMED USERS**

1. Please verify your driver settings to those provided by ImproMed in the PetDetect Printer Driver document.
2. Load Template Updates supplied by ImproMed Inc.
3. Go to File > Workstation Preferences and click the Printer Locations Tab
4. Set the Device Name for the PetDetect ID Printer to the PetDetect Raster Printer
5. Click Apply and OK.
6. Print collars by selecting the appropriate template from any label printing location in Infinity.
7. Customize templates, as needed, by going into Setup > Labels > Standard Labels.

### **FOR KENNELSOFT USERS**

1. From your appointment screen, select the file maintenance tab, and then the file maintenance drop down menu at the top left of your screen. From the drop down menu, select "Setup Configuration".
2. Near the bottom of your screen, select "printers".
3. From the printers list, select "ID collars". This will open a drop down menu. From the drop down menu, select "PetDetect Raster Printer".
4. Be sure to check mark the "do you use a continuous feed ribbon" box.
5. Click "save Changes" then click "done" to close the window.
6. Close the Kennelsoft program and then reopen it.
7. You are now ready to print your collars, from the new collar icon appearing under the "inventory" tab on the appointment screen. Select the collar size required for the animal on the appointment screen. Kennelsoft will remember the size selected for this animal for the next visit!

### **FOR AVIMARK USERS**

1. From your Client information display, select the "Utilities" tab and select "Printer setup".
2. On the printer tab under "Other Labels", Select PetDetect Raster Printer" from the drop down menu.
3. In the "quality" drop down menu to the right, select "Label Printer".
4. Select "done"
5. In the patient area of the Client Information Display, right click and select "print collar".
6. The Print Collar window will open. From the "Print To" drop down menu, select "PetDetect Raster Printer".
7. You may now print a collar or label by selecting the size and the information you want printed on the collar or label.

### **FOR ALL USERS**

**The PetDetect system was developed by a facility owner who struggled with both positive animal identification and owner article identification. Here are a few of the ways our customers are enjoying the system.**

***Animal identification, article identification, report labels, run labels, medication tracking, report cards, shelf labels, and many other useful functions. You can also create a new customer in your software and call the animal "First Aid Kit" for example and you now have a label maker for virtually any application!***

***Enjoy, and use your imagination.***