



Installation Guide

PD-700 Collar and Label Printer

Compatibility

AVImark version 179 and later, Kennelsoft Version 7.0.0.65 and later, Kennel Connection 01/07 or later, Kennel Suite 08/07 or later, Impromed Version 4.0 and higher, K-9 Bytes Olympus

Technical Assistance

Label Printers and Collar media tape

Please contact the distributor from where you purchased your printer, or you may contact your software vendor. If you purchased your printer and media tape from an authorized PetDetect dealer, you may also contact PetDetect direct.

Email Support support@petdetect.com
Phone Support 1-888-443-2263

Software support

AVImark

Email support support@avimark.net
Phone support 1-877-838-9273

Kennelsoft

Email support rick@kennelsoft.com
Phone Support 1-231-264-9515

Kennel Connection

Email support www.kennelconnection.com
Phone Support 1-888-486-4343

Plane Software (KennelSuite)

Email support www.kennelsuite.com
Phone Support 1-248-594-5560

K-9 Bytes (Olympus)

Email Support support@k9bytessoftware.com
Phone Support 1-866-k9bytes

Impromed INFINITY

Email Support support@impromed.com
Phone Support 1-800-925-7171
Internet support is also available at the corporate website www.impromed.com

PetDetect and its software partners will not support printers, printer drivers, or media tape purchased from unauthorized sources. PetDetect's patent pending products are designed to work together.

WARNING

The use of other thermal media may damage your print head and will void your printer warranty.

Congratulations for purchasing PetDetect's PD-700 printer and thermal media tape kit. This unique new product was designed to assist you and your kennel, or veterinary practice, with positive animal identification.

You will wonder how you ever did business without it!

INSTALLATION INSTRUCTIONS

1. Set up your printer in an area that will allow for easy retrieval of your printed collars and article labels. DO NOT PLUG YOUR PRINTER INTO YOUR COMPUTER UNTIL ASKED TO DO SO.
2. Open the printer case by pressing the button on the top front right side of the printer. You will need 3 rolls of PetDetect media tape (supplied with this kit) to load your printer properly.
3. Remove the masking tape from only one roll. This will be the roll loaded on the left side of the media carrier. Unroll about a foot of tape and drop the roll into the far left side of the printer with the roll feeding from the bottom. Feed the of tape under the spring loaded black guide bar as shown on the top cover of the printer.
4. Now place the remaining two media rolls with the masking tape securing the rolls from unraveling, to the right of the installed roll.
5. Pull enough media tape from the left roll so that you can now close the cover with a few inches of media showing, and gently close the cover until it clicks firmly in place.
6. Insert the installation CD into your disc drive.
7. Click on "Install Driver".

8. You will be requested to unplug any other USB printers attached to your computer at this time to ensure a clean install. After doing so, please click "OK"
9. If at any time during the installation, the windows logo testing screen appears, click "Continue Anyway"
10. The driver will now ask you to plug in your printer. Please be sure that the printer is plugged into your wall socket and is turned on with the black toggle switch on the front panel.
11. When you plug the USB cable from the printer into your computer, the "Add a Printer Wizard" will start.
12. If a window appears asking "Can Windows connect to Windows update to search for software", select "no, not at this time" and click next.
14. Select "install the software automatically" and click next.
15. The wizard will search for files and a window will appear "Please select the best match from the list below".
16. Highlight "PetDetect Raster Printer" and click next. The windows logo testing screen may appear again. Select "continue anyway"
17. Click "finish" when the wizard is complete.
18. **Do not** close the PetDetect driver installer window, until "finished".
19. Exit the installer screen and open your software application.
20. If printer errors, reboot your computer, turn printer off, and then on again.

CHECKING YOUR DRIVER SETTINGS

Depending on your software, it is now necessary to check the driver settings on your new printer. Please follow these directions to be sure that your printer is now ready to print collars and labels.

1. On your computer desktop, click START>CONTROL PANEL>PRINTERS AND FAXES.
2. Locate the PetDetect Raster Printer
3. Right click the printer and select properties
4. On the general tab select "printing Preferences" and set the orientation to landscape. Now click the advanced tab and be sure that the paper size is set to "0petdetect".
5. Click "OK", "apply" and "OK" to return you to the properties page.
6. Select the "Device Settings" tab and be sure the "0petdetect" is selected from the drop down menu in the form to tray assignment area.
7. Select the "Raster Print Options" tab and be sure the paper type is set to "Black Mark", and be sure the "cut action" is set to "Form Feed/Full Cut Top Search"
8. Now select the advanced tab, and then select the Printing Default button near the bottom of the screen.
9. Again, set the orientation to "Landscape". Now again select the advanced tab on this screen, and be sure the "0petdetect" is selected as your paper size.
10. Click "Apply", and then "OK" to close the properties box. Close the properties box.
11. In the printers and faxes window, select file>server properties. Highlight the 0PetDetect form from the list. In the printer area margins at the bottom of the page, change the left offset from 0.00 to 0.15 in. Click "Save Form" and ok or close.

FOR IMPROMED USERS

1. Please verify your driver settings to those provided by ImproMed in the PetDetect Printer Driver document.
2. Load Template Updates supplied by ImproMed Inc.
3. Go to File > Workstation Preferences and click the Printer Locations Tab
4. Set the Device Name for the PetDetect ID Printer to the PetDetect Raster Printer
5. Click Apply and OK.
6. Print collars by selecting the appropriate template from any label printing location in Infinity.
7. Customize templates, as needed, by going into Setup > Labels > Standard Labels.

FOR KENNELSOFT USERS

1. From your appointment screen, select the file maintenance tab, and then the file maintenance drop down menu at the top left of your screen. From the drop down menu, select "Setup Configuration".
2. Near the bottom of your screen, select "printers".
3. From the printers list, select "ID collars". This will open a drop down menu. From the drop down menu, select "PetDetect Raster Printer".
4. Be sure to check mark the "do you use a continuous feed ribbon" box.
5. Click "save Changes" then click "done" to close the window.
6. Close the Kennelsoft program and then reopen it.
7. You are now ready to print your collars, from the new collar icon appearing under the "inventory" tab on the appointment screen. Select the collar size required for the animal on the appointment screen. Kennelsoft will remember the size selected for this animal for the next visit!

FOR AVIMARK USERS

1. From your Client information display, select the "Utilities" tab and select "Printer setup".
2. On the printer tab under "Other Labels", Select PetDetect Raster Printer" from the drop down menu.
3. In the "quality" drop down menu to the right, select "Label Printer".
4. Select "done"
5. In the patient area of the Client Information Display, right click and select "print collar".
6. The Print Collar window will open. From the "Print To" drop down menu, select "PetDetect Raster Printer".
7. You may now print a collar or label by selecting the size and the information you want printed on the collar or label.

FOR ALL USERS

The PetDetect system was developed by a facility owner who struggled with both positive animal identification and owner article identification. Here are a few of the ways our customers are enjoying the system.

Animal identification, article identification, report labels, run labels, medication tracking, report cards, shelf labels, and many other useful functions. You can also create a new customer in your software and call the animal "First Aid Kit" for example and you now have a label maker for virtually any application!

Enjoy, and use your imagination.